



Warranty Information

Your Olson Technology Inc. equipment is covered by a one year limited warranty. If it is necessary to return the unit(s) for repair, please observe the following procedures:

- 1) Telephone our customer service department at (800) 545-1022 and request a Return Merchandise Authorization (RMA) Number before the unit is sent in. We will not accept any returned material without prior authorization.
- 2) Any unit(s) authorized for return should be adequately boxed in either the original shipping box or with adequate packing material (3 to 4 inches) for UPS shipment.
- 3) Any unit that is returned and found to be in proper working order will be charged \$100.00 for handling and testing. If the problem is intermittent, please make a note to that effect and fully explain the circumstances under which the problem(s) occur.
- 4) Funds for Out of Warranty repair, and/or the fund due for units still under warranty but found by Olson Technology to be in proper working order, are due prior to return shipping.

WHO PROVIDES THE WARRANTY This warranty is provided by Olson Technology, Inc.

WHO IS PROTECTED This warranty is extended only to the original owner of this Olson Technology product and may not be transferred or assigned.

WHAT IS COVERED AND HOW LONG This warranty covers all defects in material or workmanship of our product for a period of one (1) year from date of original retail purchase. At its option, Olson Technology will repair or replace any defective part(s) or equipment which has not been damaged, as more fully explained under "**What Are The Exceptions.**" Olson Technology requires prepaid return of defective products or parts to our factory or to an authorized service facility for inspection.

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Phone: (209) 586-1022

(800) 545-1022

Fax: (209) 586-1026

E-Mail: salesupport@olsontech.com

www.olsontech.com

WHAT ARE THE EXCEPTIONS This warranty does not cover any damage due to lightning, fire, flood, other Acts of God, accident, improper use, repair or alteration by other than Olson Technology or its authorized repair facility, abuse or negligence, and failure to follow proper installation, operation, and maintenance instructions provided in our product manuals. Olson Technology reserves the right to refuse to extend this warranty if any of these above exceptions are determined to have caused our products not to have performed properly. Replacement parts supplied under this warranty are warranted only for the remaining portion of the original warranty period.

WHAT THE OWNER MUST DO In order to obtain factory authorized service, the owner must follow the steps listed under "Warranty and Repair Information" in the Product Manual. Please remember to obtain a Return Merchandise Authorization (RMA) Number and take or deliver the product, properly boxed and prepaid, to Olson Technology. Transportation charges, insurance fees, and labor costs for shipment, removal or reinstallation of our product are not covered by this warranty. Also, loss or damage in shipment is the sole responsibility of the freight carrier. Olson Technology shall in no event be liable for loss of use of our products or consequential damage, including, but not limited to damages to other parts or equipment of any installation of which this Olson Technology product is a part. A customer will be charged a minimum of \$100 for technician and hand line time if the unit is found to be in proper working order. If the problem is intermittent please attach a note fully explaining the trouble.

FOR YOUR INFORMATION Repair as provided under this warranty is the exclusive remedy of the buyer. Olson Technology shall not be liable for any incidental or consequential damages for breach of any express or implied warranty on this product. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited in duration to the duration of this warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Olson Technology warrants that all components are equal to or exceed published ratings and specifications at the time of shipment.

Olson Technology reserves the right to make changes in design and to make improvements in its products without the obligation to incorporate the changes or improvements in any of its previously manufactured products.

Olson Technology has not authorized anyone to make representations or warranties other than the warranty contained herein.

The above warranty is effective for all products manufactured after June 30, 1985.